



TRU-FRAME®
A name you can build on.

GREENHOUSE WINDOW WARRANTY SERVICE REQUEST

Attn: Customer Service

NOTE: *There will be a service charge on any call determined not to be a warranty issue or the wrong reference information is submitted. Charge for parts to be determined.*

R. Lang Dealer Name: _____ Invoice or Work Order #: _____

Date: _____ Service Requested By: _____ Order Ship Date: _____

Account#: _____ Phone#: _____ Ext#: _____

Item or Part Number: _____ *** Copy of invoice required to validate warranty**

Serial#: _____

Description of Problem: _____

NOTE: *Please designate which lite has the problem (i.e., top lite, L/R slope, L/R vent, etc., from outside looking in)*

Information below is REQUIRED for service:

Exterior supports installed? _____ Height from ground? _____

Is there any obstruction that would prevent removal of necessary components during repair?

If so, please explain: _____

Note: Warranty is invalid on units that do not have supports installed as instructed. R. Lang cannot service units installed above 15' 0" high.

Homeowner: _____

Contractor: _____

Address: _____

Phone#: _____

City: _____ Zip: _____

Cell Phone: _____

Other Contact: _____

Work Phone: _____

Phone#: _____

Home Phone: _____

**WARRANTY
SERVICE REQUEST**